

Notice of Discontinuation

HID Indala[®] Proximity Readers and Accessories

Dear Partner,

HID is committed to open and transparent communication with our partners to ensure the continued long-term success of our business together.

As we have cited previously, the ongoing semiconductor shortages and market disruptions continue to impact our ability to meet standard lead times for HID Indala Proximity readers and accessories. Our team is focused on securing the supply of components to serve our immediate needs, as well as positioning us for robust and sustainable longer-term order fulfillment.

Our efforts have resulted in an increase in production, and we see strong and encouraging signs of improvement in many areas. Nevertheless, we do expect that the shortages and extended lead times will continue for some models into 2023. To ensure that our customers have sufficient time to complete migrations, we have secured the necessary components and materials to allow for the further extension of the previously communicated End of Sales date for the selection of Indala readers in April 2022. The new End of Sales date will be at the end of Q2 2023, while supplies last.

End of Sales Date: June 30, 2023

Final Scheduled Ship Date: July 31, 2023^a

End of Life Date: March 31, 2024^b

Please refer to [HID Product Lifecycle Process](#) for definitions and implications of “End of Sales” and “Final Scheduled Ship” dates.

^a As we near the End of Sales date, products will be available while supplies last. Stock will be limited and subject to availability on some of the above reader models; accordingly, RMAs with replacement units will also be limited.

^b Even after the End of Life date, the lifetime warranty on Indala Proximity readers will remain valid under the terms of the [HID General Warranty Policy](#).

HID is committed to proactively managing inventory demand and deploying multiple countermeasures to enable the supply of new readers while protecting product quality.

If you have further questions regarding Indala Proximity readers and accessories or this End of Sales update, please contact your local HID sales representative.

We apologize for the disruption caused by these dynamic market conditions, and we thank you for your continued understanding and partnership.

Sincerely,
Product Marketing & Product Management
HID Physical Access Control Systems

Powering Trusted Identities

